

Warranty Policy

During the warranty period, if any problem, we will make every effort to provide you with the satisfied services. To ensure the full product warranty benefits, please read the following parts carefully:

Warranty Period:

The X-Ray Baggage Scanner series, we offer you two years the warranty, other products the warranty is one year. Warranty time start from the date of delivery on the bill of the lading.

While the warranty period, if under the usage of instruction sheet, any product broken or damage, we will offer the repair service for free or replace parts for free. Beside the warranty days, we continue to provide the life-long maintenance services mainly for core components.

Warranty range doesn't include the following:

- The malfunction and damaged caused by incorrect use, the



unauthorized repairs and alteration.

- The damage caused by fire, flood, abnormal voltage, other natural disasters and secondary product damage.
- The product malfunction caused by the fall and transportation failures after purchase.
- The product malfunction caused by Not in accordance with the user manual operation.
- The malfunction and damaged caused by the other barriers (man-made factors or external device).

Any problems in the after-sales service, please contact our agents or contact with us JKDC SEURITY directly.